

SUPPORT LIMITATIONS



KONGSBERG

Kongsberg Maritime aims to provide support to current and previous generations of products. However, the availability of key components is a limiting factor for support over time. Based on this, we have to reduce the support for the products listed in this document.

The given dates are last dates for the service category. The system sales for these units are stopped.

HPR 410, 418 & 408S System	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
Transceiver unit	30.09.2012	30.09.2012	30.09.2012
Transceiver unit Software	Unsupported	Unsupported	Unsupported
Subsea Transceiver unit	30.09.2012	30.09.2012	30.09.2012
HPR Standard Transducer	31.03.2012	31.03.2012	30.06.2012
HPR Narrow Transducer	31.03.2012	31.03.2012	30.06.2012
HPR Tracking Transducer	31.03.2012	31.03.2012	30.06.2012
Beam control, Motor control	Stopped	Stopped	Stopped
Hull units	Full support		
Computer for APOS	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

HPR 400 Portable system	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
Transceiver unit	31.12.2019	31.12.2019	31.12.2014
Operator station	31.12.2019	31.12.2019	31.12.2014
PMT 301 Transducer	31.12.2019	31.12.2019	31.12.2014
Computer for APOS	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

HiPAP 350/450/ 500 (MkI) system	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
Transceiver unit	31.12.2012	31.12.2012	30.06.2007
Hull units	Full support		
Transducers	Full support		
Computer for APOS	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

HiPAP 351/451/ 501/351P system	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
Transceiver unit	31.12.2021	31.12.2021	31.12.2015
Hull units	Full support		
Transducers	Full support		
Computer for APOS	Computer with Windows XP until 31.12.2021 Computer with Windows 7 until 31.12.2024		

Transponders	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
MPT/SPT Series	31.12.2016 (Limited)	31.12.2015	31.12.2016 (Limited)
MPT/SPT Batteries	N/A	N/A	31.12.2020
TTC 400	31.12.2014	31.12.2014	31.12.2011
MST Transponders	31.12.2019	31.12.2015	31.12.2016
MST Battery and charger	N/A	N/A	31.12.2019
RPT Series	Stopped	Stopped	Stopped

ACS 300	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
	Stopped	Stopped	Stopped

ACS 400	Repair at KM facility until (date)	Sale of spare parts to customer until (date)	Sale of new units until (date)
SCU	31.12.2016	31.12.2016	31.12.2011
ACC401	31.12.2016	31.12.2016	31.12.2012
Transducers	31.12.2016	31.12.2016	31.12.2020
Batteries	N/A	N/A	31.12.2020

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