Information Letter

KONGSBERG

Product Notification

Ref. IL PosMon01-2026 APOS issue
Revision 1 | Date: 28 Oct 2026

APOS application issue – increasing memory usage

Background:

Increasing memory usage has been identified in APOS. The memory usage may increase gradually during operation and may eventually affect the responsiveness of the APOS application or cause the application to stop unexpectedly.

The rate of increase depends on the system configuration and use. The system may therefore operate for an extended period before the issue is observed.

Affected systems:

HiPAP, APOS Survey OS, and µPAP systems running the APOS versions listed below.

Affected APOS versions:

APOS 6.11.0 up to, but not including, APOS 6.15.0.

The current APOS version can be checked in:

APOS – HELP – ABOUT APOS

Temporary solution:

Restarting the APOS application resets the accumulated memory usage.

Until the system has been upgraded, an APOS restart should be included in planned maintenance or operational windows where it is operationally acceptable. The required restart interval depends on the system configuration, use, and observed behavior.

Do not interrupt an ongoing operation solely to perform a preventive restart. The timing of the restart must be coordinated with the responsible vessel or system operator.

Permanent solution:

The identified memory usage issues have been corrected in APOS 6.15.0.

Systems running APOS 6.11.0 up to, but not including, APOS 6.15.0 should be upgraded to APOS 6.15.0. Contact Kongsberg Discovery Support to plan the upgrade and confirm software availability for the applicable system.

If you need more information, please contact Kongsberg Discovery support.
Telephone: +47 33 03 40 00
Email: support.hpr@kd.kongsberg.com

You can also download the Kongsberg Discovery Support App from the App Store or Google Play. Select the relevant product in the app to find the appropriate contact information.

Yours faithfully,
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