

To whom it may concern

Attn: Technical director



KONGSBERG

Deres ref/Your ref

Vår ref/Our ref

Dato/Date

November 18, 2013

Subject: Product discontinuation notice – DC7 (SAU8800)

Dear valued customer,

The intent of this letter is to inform you of the Kongsberg Maritime decision to limit support of the DataChief 7 (DC7) which were delivered until 1994. Spare parts- and service support Kongsberg Maritime has earlier announced these parts obsolete due to no availability in the market:

- DataChief DC7 – Midi
- DataChief DC7 – Black & White SPU (Signal Processing Unit) for ECR
- DataChief DC7 – Tandberg Monitor
- DataChief DC7 – SPU8610 & SPU8620

Now also these parts are obsolete due to no availability in the market:

- DataChief DC7 – SAU8800

Kongsberg Maritime AS still offers very limited HW service for DC7. We may be able to carry out repair provided the faulty part(s) is repairable, but replacement parts are no longer available.

Being aware of the difficult situation an obsolete system may cause, Kongsberg Maritime has developed optional upgrade solutions based on new technology. By using the knowledge from an obsolete system, we offer significant extended life-cycle packages by upgrading parts of or the whole system to a newer product technology platform.

Option DC7 with SPU8610 or SPU8620:

- Upgrade of top system (SW and HW) to K-Chief 600
- Total retrofit of the whole system to K-Chief 600.

Option elder DC7 systems:

- Total retrofit of the whole system to K-Chief 600.

Please contact Customer Support for more information on either mail: km.support@kongsberg.com or phone: +47 33032407.

Yours faithfully

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Product Manager K-Chief
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