

To whom it may concern



KONGSBERG

Attn: Technical director

Deres ref/Your ref

Vår ref/Our ref

Dato/Date

4. February 2012

Subject: Product discontinuation notice – DC1000

Dear valued customer,

The intent of this letter is to inform you of the Kongsberg Maritime decision to limit support of the product DC1000 (DataChief 1000). DC1000 was introduced 1994 and delivered until 1998. After nearly 20 years of successful deliveries, spare parts- and service support Kongsberg Maritime obsolete these parts:

- All MCU types related to DC1000.

Kongsberg Maritime AS still offers limited software maintenance and HW service for DC1000.

The availability of components for producing above spare parts is very limited or non existent. Hence, Kongsberg Maritime is not able to provide spare parts for these systems. We are able to carry out repair provided the faulty part(s) is repairable, but replacement parts are no longer available.

Being aware of the difficult situation an obsolete system may cause, Kongsberg Maritime has developed optional upgrade solutions based on new technology. By using the knowledge from an obsolete system, we offer significant extended life-cycle packages by upgrading parts of or the whole system to a newer product technology platform.

Options:

- Upgrade of top system (SW and HW) to K-Chief 600
- Total retrofit of the whole system to K-Chief 600.

Please contact Customer Support for more information on either mail: km.support@kongsberg.com or phone: +47 33032407,

Yours faithfully

Vidar Udem
Product Manager K-Chief
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