

Kongsberg, 4th Sept. 2020



KONGSBERG

Information Letter KM 01-2020

End of Support –Kongsberg Maritime (KM) products using Windows XP

This product change notification is relevant for owners and users of Kongsberg Maritime products operating on Microsoft Windows XP

In 2016 Intel Corporation introduced their 7th generation computer processor designed for use in Microsoft Windows 10 operative system only. Unavailability of new computers supporting Windows XP makes it challenging to continue provision of spare computers for products and systems utilizing Windows XP. KM has through a last time buy secured a limited stock of new Windows XP computers as spare parts. KM's capability to supply new Windows XP computers is expected to last until year-end 2021.

In order to continue support for an extended period, KM offers computers against return of the defective unit with a 30% discount. Exchange offer will be valid until year-end 2023 and is limited to cover the return of computer type MP8300 and MP5810.

To resolve this issue with obsolete technology, Kongsberg Maritime offers an aftermarket solution where Windows XP is replaced by Windows 10 through an upgrade.

According to our records you have one or more installations in your portfolio running on Windows XP. Appendix 1 contains a list of products and related release information. Based on this, Kongsberg Maritime recommends that you do a risk evaluation of potential operational impacts going forward.

For further information, please contact KM Global Customer Support at:

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Yours faithfully

Rune Haukom
Senior Vice President

Appendix 1

KM Products using Microsoft Windows XP

	Product Area	Product and release	Operating System	New sales period
KM Product Portfolio	Vessel Automation	K-Chief 500	Win XP	2005-2013
		DC C20	Win XP	2005-2008
		K-Chief, K-Safe, K-Pro 700 - AIM ≤ 7.3.26 P-BUS (SBC)	Win XP	2005-2011
		K-Chief, K-Safe, K-Pro 700 - AIM 7.1.x	Win XP	2004-2006
		K-Chief, K-Safe, K-Pro 700 - AIM ≤ 7.3.26 SP-BUS (RCU)	Win XP	2007-2011
		K-Chief, K-Safe, K-Pro 700 - AIM ≤ 8.5.x	Win XP	2009-2013
	Dynamic Positioning	SDP 5.x	Win XP	2003-2004
		SDP 6.x	Win XP	2004-2007
		K-Pos DP, K-Pos DPM, K-Pos PM, cJoy, cPos 7.0.x	Win XP	2007-2008
		K-Pos DP, K-Pos DPM, K-Pos PM, cJoy, cPos ≤ 7.1.14	Win XP	2008-2012
		K-Pos DP, K-Pos DPM, K-Pos PM, cJoy, cPos 8.1.x	Win XP	2012-2013
		K-Pos DP, K-Pos DPM, K-Pos PM, cJoy, cPos 8.2.x Win XP	Win XP	2013-2014
	Integrated Bridge Systems	K-Bridge 6.x, 5.x, 4.x, 3.x	Win XP	2007-2014
		Bridgeline10 4.x, 3.x, 2.x	Win XP	2000-2008
		IBS K-Master 1.3.x	Win XP	2012-2015

Guide to identify your product:

Vessel automation/ K-Chief, K-Safe, K-Pro 700: go to system→about→version

Vessel automation/ K-Chief 500, DC C20, K-Chief 600: go to system→about→version

Dynamic positioning: go to system→about→version

Integrated Bridge Systems / K-Master: go to system→about→version

Integrated Bridge Systems / K-Bridge, K-Nav, Bridgeline 10: go to system→about→version