



KONGSBERG

whom it may concern

Attn: Technical Director

Your ref.

Our ref.

Date

03.04.2024

Subject: Product discontinuation notice DataChief C20, Alarm Monitoring System

Dear valued customer,

The intent of this letter is to inform you of the Kongsberg Maritime decision to limit support of the product DC-C20 (DataChief C20). DataChief C20 was introduced 1998 and delivered until 2008. After 15 years of successful deliveries, spare parts- and service support Kongsberg Maritime obsolete these parts:

- OS version HP VL6 233/266/350 MHz
- OS version HP VL400 733 MHz/1 GHz.
- OS version HP D530

The availability of components for producing above spare parts is very limited or non-existent. Hence, Kongsberg Maritime is not able to provide spare parts for these systems. We can carry out repair provided the faulty part(s) is repairable, but replacement parts are no longer available.

Kongsberg Maritime AS still offers limited software- and field service support for DC-C20.

Being aware of the difficult situation an obsolete system may cause, Kongsberg Maritime has developed life cycle upgrade solutions based on new technology to minimize operational risk for your vessel.

Available solutions:

- Performance Maintenance upgrade (Partial upgrade) to K-Chief 600.
- Retrofit of the whole system to K-Chief 600.

Please contact Customer Support for more information on either mail: km.support@kongsberg.com or phone: +47 33032407.

Yours faithfully

Espen Kværnstuen

Product Manager, Automation

KONGSBERG MARITIME AS